

'Annexure A

Head office address

**Kimaya Securities & Financial Services Pvt
Ltd**

3 rd Floor, K K Chamber,

P.T.Marg, Fort,

Mumbai 400001

Tel no: 022 22000119/120

Write email to

TYPE OF QUERY/PURPOSE	EMAIL ID OF CONCERNED DEPARTMENT	DIRECT CONTACT NUMBER
PRIORITY CLIENT	accounts@kimayasecurities.com	9820116940
Client servicing call/complaints	accounts@kimayasecurities.com	9820116940

Escalation Matrix:

Details of	Contact Person	Address	Direct Contact No.	Email ID	Operational/ Working Hours
Client Servicing	Abhay Pandey	3 RD Floor K K Chamber, P.T Marg, Fort, Mumbai 400001	8318636241	info@kimayasecurities.com	Monday to Friday 9.00 A.M. to 6.00 P.M.
Head of Client Servicing	JANAK DAVE	3 RD Floor K K Chamber, P.T Marg, Fort, Mumbai 400001	9867738209	demat@kimayasecurities.com	Monday to Friday 9.00 A.M. to 7.00 P.M.
Compliance Officer	KAMLESH MODI	3 RD Floor K K Chamber, P.T Marg, Fort, Mumbai 400001	9820116940	accounts@kimayasecurities.com	Monday to Friday 9.00 A.M. to 7.00 P.M.
Chief Executive Officer (CEO)	Parag Vipin Shah	3 RD Floor K K Chamber, P.T Marg, Fort, Mumbai 400001	9820063841	Paragshah9@kimayasecurities.com	Monday to Friday 10.00 A.M. to 5.00 P.M.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.sebi.gov.in> or Exchange at

<https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx/>

<https://investorhelpline.nseindia.com/NICEPLUS/>

<https://www.mcxindia.com/Investor-Services>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/ Exchange portal.